QC Circle Activities

KRT makes efforts to improve quality of our logistics services through QC circle activities.

- QC circle activity is one of major reasons Japanese manufacturers successfully advanced global.
- KRT started QC circle activities in 1998.
- Kaizen at warehouse/dispatching office level enables day-to-day storage and transportation services more reliable.
Suggestion System

KRT enhances competitive advantages of clients by suggestion system.

- KRT started suggestion system in 2010 which is inseparable with QC circle activities.
- It aims to improve the issues and challenges encountered at day-to-day works.

Purpose of Suggestion System

Make Organization Active

Human Resources Development

Profit Improvement

Logistics Quality Improvement!

Customer Satisfaction Improvement!
Merits Achieved by QC Circle Activities

1) Quality Improvement and Enhanced Customer Satisfaction

2) Eliminating Waste and Loss Thoroughly

3) Just In Time Delivery (Shorter Lead Time)

4) Productivity Improvement and Production/transportation/storage Capacity Expansion

5) Safety and Health

6) Energy Saving and Be Green

7) Increase of Communication Skills and Problem Solving Abilities
Productivity Improvement Committee

“To Achieve Lean Warehouse & Distribution Center”

-KRT established “Productivity Improvement Committee” for the purpose of improving the operational efficiency and customer satisfaction at Kanto Warehouse and Sakado Distribution Center in February 2013.

-Not satisfied with current condition, the committee identifies the inefficient labor deployment/idle time of each operation in order to improve the productivity per capita through enhanced QC circle activities.

Case Examples
1. Waiting time reduction and streamlining of cargo handling operation by inbound truck reservation management system
2. Optimizing the sortation work by the put-to-light system for piece picking operations
3. Rationalization of warehousing operation (Loading/unloading)
4. Improving order-picking efficiency